

ProviderAlert

To: Select Health Providers

Date: July 13, 2026

Subject: NaviNet Disputes Letter Access Update

SUMMARY: The location of **Disputes** letters in the NaviNet Provider portal has changed.

Effective July 30, 2026, providers can access **Disputes** letters in NaviNet by:

- Navigating to **Plan Central > Workflows > Patient Documents**.
 - Using the updated location to view all dispute letters by member name.
 - Discontinued: dispute letters will no longer be available under **Practice Documents**.

This update improves efficiency and reduces time spent searching for member-specific letters by:

- Displaying each letter clearly by member name.
- Eliminating the need to open multiple files to identify the correct member.

New to NaviNet?

If you do not have access to the NaviNet provider portal, please register at:
<https://register.navinet.net/>.

Questions

If you have questions, please contact your Provider Network Account Executive or Provider Services at **1-800-741-6605**.

Thank you for your continued partnership and for using the NaviNet Provider Portal to support efficient provider operations and care coordination.

If you have any questions, please contact your provider network [Account Executive](#).